

Energysaver™ Sensamatic

Automatic extractor fan



Customer Care Guide

Stopping condensation and mould with your Energysaver™ Sensamatic automatic extractor fan

Freephone Helplines:
0800 0180818 for London & South East Region
0800 378017 for elsewhere





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How to reduce condensation

Your home has been fitted with an advanced automatic Energysaver™ Sensamatic extractor fan that will control condensation and hinder the development of mould growth. It needs no adjustment as it has an integral sensor that switches the fan on only when necessary to reduce condensation.

Condensation will occur on cold windows and walls when you are cooking, washing or having a bath. If there is inadequate ventilation, condensation will accumulate and leave pools of water and damp that will encourage the growth of unsightly black mould. Although the kitchen and bathroom are generally the main places that create steam and humidity, the condensation and mould is more likely to occur in colder areas such as bedrooms and behind cupboards.

Simple steps you can take to reduce condensation

While the Energysaver ventilation system will improve conditions within your home you can help yourself by taking a few simple precautions. If you never open windows then moisture cannot escape. So, when cooking open a small window slightly. Do the same after a bath. Also ensure that if you use a tumble drier the hose is vented outside.

When using the kitchen or bathroom keep the doors closed. Close bedroom doors as well to prevent water vapour finding its way into rooms that may be colder than the room where the steam is being generated.

Reduce the amount of steam created when cooking by covering boiling pans. This simple action will actually speed up cooking times too and so save you money by reducing the gas or electricity consumed.

In cold weather use background heating, such as radiators, where fitted. It is better, and certainly no more expensive, to leave radiators on a low heat rather than turning them up high just at night. Avoid paraffin and bottled gas heaters as these create a lot of moisture.

Dry clothes outside or in the bathroom with the door closed and the window slightly open.

Operating instructions

Energysaver™ Sensamatic and Datamatic kitchen and bathroom extractor fans

Automatic mode

In this mode a green indicator light on the unit flashes every 15 seconds to indicate that it is active and is automatically sensing the level of humidity present in the room although the fan is not running.

Once humidity exceeds the preset level the unit will begin to operate and the green indicator light flashes continuously. The fan will continue running until the humidity drops to the acceptable level. At this point the unit switches off automatically. While in automatic mode the unit cannot be switched off manually.

Manual Mode

Alternatively, the fans can be operated by using the pull-cord switch on the base of the unit. This will allow the fan to run continuously until switched off by again using the pull-cord switch. The unit will then revert to automatic mode. When in manual mode the red indicator light remains on while the fan is running.



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How much do the fans cost to run?

Our extractor fans are extremely efficient and cheap to run. The actual cost is approximately £1 per year, depending on the size of your household and the amount of washing and cooking you do.

Please note that when first installed fans may run for extended periods, sometimes for weeks, particularly in damp properties, until humidity has been brought down to an acceptable level.

Please remember to:

- Use the pull cord override when you need extra ventilation or to remove odours quickly. The red light will remain on.
- Return the fan to automatic by pulling the cord again. The green light will then flash every 15 seconds
- Occasionally wipe the outside of the unit with a damp cloth to remove grease and dust

These simple measures will ensure your fans give years of trouble free service and by reducing condensation they will help to make your home a pleasant place to live in.

Please do not:

- Tamper with the fan, wires or fuse in any way: the fans contain sophisticated electronics that will be damaged by inexperienced handling
- Block the air vents in your home
- Block any chimney
- Cover the extractor system

For further guidance call our Customer Care Helpline (free)
0800 0180818 (London & South East Region) or **0800 378017** (elsewhere)

Should you experience any problems with these fans please telephone either of the above Freephone telephone numbers, but **please first check that:**

- The electricity supply is on
- That the fuse has not blown either in the fuse spur that the fan is wired to or in the fuse box near your meter

Airtech Environmental Systems can accept no liability in the event of failure due to misuse or unauthorised tampering with any of its equipment.



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